
Software Developer (Bilingual English/French) **London ON**

Information Services is a shared services organisation providing information technology solutions to London Life, Great-West Life and Canada Life. Our IT professionals make a significant contribution to the companies' business goals through the effective delivery of value-added information services. These services include setting technology direction, project management, analysis, system architecture, software development and the provision of operational support services.

Position Overview:

Software Developers are responsible for the design and development of software solutions.

This role involves the following activities:

- Design, develop, integrate, test, transition to production, and maintain software applications
- Provide consultation with the Systems Architect and Systems Analyst
- Provide production support and application monitoring and tuning for applications
- Participate in project planning
- Provide input into the evolution of the software development environment and methods

This role also involves these additional specific activities:

- Provide ongoing daily production support and remediation of London Life business applications within a line of business – including the development and execution of test plans
- Contribute to the elimination of problems through permanent fixes including the identification of solutions, scoping the work, and executing the changes
- Complete scheduled maintenance, legislative changes and changes required to optimize and streamline the existing application inventory (both purchased and London Life developed applications)
- Provide first on call and back up support on a rotating basis
- Trouble shoot application problems, and maintain an inventory of expertise for identified problems
- Complete development assignments as assigned through your team leader and negotiated with project teams
- Create and/or update software development best practices
- Ensure services, components, and applications are reused by yourself and others
- Liaise and provide consulting support for applications to project teams

Qualifications and Competencies:

- Degree/diploma in related discipline (computer science) or equivalent combination of training and experience
- Training or knowledge and experience with:
 - Software design methodologies and documentation tools
 - Software requirements analysis and design principles such as object-oriented development and UML
 - Quality assurance and testing of purchased applications
 - One or more of the following application development environment languages and tools: Windows Microsoft Visual Basic (VB.NET), Mainframe COBOL an asset.
 - Knowledge or ability to apply one or more of the following: HTML, MS Access 97 or higher, Vista/XP, Office 97/XP/Vista, Remote connection PC Support tools such as Remote Access piece of LANDesk, and SourceSafe, MS Installer and/or Install Shield
 - Automated software distribution and packaging of applications in a distributed environment
- Demonstrated ability to analyze and solve problems
- Demonstrated ability to work as part of a team, plan and organize your own work, communicate effectively in writing and verbally in person or remotely, initiative, team oriented leadership skills and attention to detail
- Bilingual: Fluent in both English and French

As the successful candidate you will have the opportunity to develop and grow within an exciting, professional environment. We offer a competitive salary and a comprehensive benefits package.

Interested candidates are invited to apply by **April 13, 2011** to:
amanda.seachrist@londonlife.com

We thank all candidates for their interest, however only those selected for an interview will be contacted.